

CONTACTS¹:

	Type of Service	Service Provider	Criteria	Geographical coverage	Contact person/ Contact details
Case Management for victim of Trafficking		IOM	✓ Victims of Trafficking	All over Lebanon	Dima Haddad dihaddad@iom.int 76-823014
		ABAAD	✓ Victims of Trafficking for sexual exploitation purpose	All over Lebanon	Mrs. Jihane Isseid 76060602 abaad@abaadmena.org jihane.isseid@abaadmena.org
		Caritas	✓ Women and girls victims of trafficking for the purpose of forced labor and sexual exploitation	All over Lebanon	Hessen.sayah@caritas.org 03-092538 / 76-555335
		KAFA	✓ Women and girls victims of trafficking for the purpose of forced labor and sexual exploitation	Beirut	Ghada.jabbour@kafa.org KAFA hotline: 03-018019 Tel/fax: +961 1 392220/1
		Amel	✓ Victims of Trafficking for forced labor purpose	All over Lebanon	Maddi Maxwell cooperation@amel.org 81-386056 01-317293
		IRC	✓ Children victims of trafficking	Akkar, Tripoli, Irsal, Beirut, Mkalles	Sarah Sannouh Sara.sannouh@rescue.org 76-054989

¹ The list provides a comprehensive range of services that the VOT can benefit from. The service providers contacted for this exercise include a range of humanitarian actors who confirmed their willingness to support the provision of particular services for VOT. However, this is not an exhaustive list, due to the tremendous number of humanitarian actors active in Lebanon.

Health Support	Medical screening	Migrant Community Center (MCC) – Anti Racism Movement (ARM)	✓ Non-emergency cases	Beirut	Alisson Finn allison@armlebanon.org 01-233221
		Caritas	✓ Vulnerable populations from all nationalities	All over Lebanon	Dayane Daou Dayane.daou@caritas.org
		Tabitha for relief and development	✓ Very urgent cases	Aley - Batroun	Aley: Rosy Churfane r.churfane@tabithalb.org Batroun: Rita Rizk r.rizk@tabithalb.org
		IOM	✓ Case by case basis	All over Lebanon	Dr. Samir Hadjiabduli shadjiabduli@iom.int 81-696 561
	Medical support	Amel International	✓ Vulnerable populations from all nationalities ✓ Living or working in the streets ✓ Children and youth	Southern Beirut suburbs: Choueifat, Ouzaii, Bir Hassan, Chiah and Ghobeiry	Maddi Maxwell cooperation@amel.org 81-386056 01-317293 Ext: 141
		Caritas	✓ MDW, VoTs – all nationalities	All over Lebanon	Hessen Sayyah Hessen.sayyah@caritas.org 03-092538 / 76-555335
		IOM	✓ Case by case basis	All over Lebanon	Dr. Samir Hadjiabduli shadjiabduli@iom.int 81-696 561
	Provision of medication and primary care	Caritas	✓ MDW, VoTs – all nationalities ✓ Vulnerable populations from all nationalities	All over Lebanon	Hessen Sayyah Hessen.sayyah@caritas.org 03-092538 / 76-555335
		Tabitha for relief and development	✓ Very urgent cases	Aley – Batroun	Aley: Rosy Churfane r.churfane@tabithalb.org Batroun: Rita Rizk r.rizk@tabithalb.org
		IOM	✓ Case by case basis	All over Lebanon	Dr. Samir Hadjiabduli shadjiabduli@iom.int

					81-696 561
	Mental health support	Caritas	✓ Vulnerable populations from all nationalities	All over Lebanon	Chant Kazandjian Chant.kazandjian@caritas.org
		Tabitha for relief and development	✓ Case by case basis	Aley – Batroun	Aley: Rosy Cherfane r.cherfane@tabithalb.org Batroun: Rita Rizk r.rizk@tabithalb.org
		IOM	✓ Case by case basis	All over Lebanon	Dr. Samir Hadjiabduli shadjiabduli@iom.int 81-696 561
	Physical health support	Caritas	✓ MDW, VoTs – all nationalities ✓ Vulnerable populations from all nationalities	All over Lebanon	Dayane Daou Dayane.daou@caritas.org
		IOM	✓ Case by case basis	All over Lebanon	Dr. Samir Hadjiabduli shadjiabduli@iom.int 81-696 561
Psycho-social support	Psycho-social counseling for individuals	ABAAD	✓ Gender Based Violence (GBV) cases- women girls	Beirut	abaad@abaadmena.org Jihane.isseid@abaadmena.org 76-060602
		Caritas	✓ MDW – service offered in the post-arrival context as well	All over Lebanon	Hessesn.sayah@caritas.org 03-092538 / 76-555335 Mireille.abimansour@caritas.org
		Intersos	✓ Survivors of GBV and Child protection (CP) ✓ Persons with specific needs (PWSN)	Mount Lebanon, South (CP+GBV) and Bekaa (GBV+PWSN)	Maria – Sole Pm.bekaa.lebanon@intersos.org Cristina Carrandi Po.mount.lebanon@intersos.org Marianne Kallassy Po.pm.north.lebanon@intersos.org

					Rafa Ezzedien Pm.south.lebanon@intersos.org 81-314056
	Amel	✓ Community based and focused: 6 to 16 years old	Beirut Mount Lebanon	81-386056 01-317293	Maddi Maxwell cooperation@amel.org
		✓ Main target children and youth living or working in the street	Beirut		
		✓ GBV cases	Beirut		
		✓ MDW	Beirut		
	Caritas	✓ MDW and vulnerable populations from all nationalities			Mireille.abimansour@caritas.org
	IOM	✓ Case by case basis	South & Baalbek		Mariam Moawi mmoawi@iom.int 70-027405
	Tabitha for relief and development	✓ Case by case basis	Aley – Batroun - Dora		Aley: Rosy Cherfane r.cherfane@tabithalb.org Batroun: Rita Rizk r.rizk@tabithalb.org Dora: referral to MSD
Psycho-social group counseling	Intersos	✓ Survivors of GBV and CP ✓ PWSN	Mount Lebanon, South (CP+GBV) and Bekaa (GBV+PWSN)		Maria – Sole Pm.bekaa.lebanon@intersos.orgintersos.org Cristina Carrandi Po.mount.lebanon@intersos.org Marianne Kallassy Po.pm.north.lebanon@intersos.org Rafa Ezzedien Pm.south.lebanon@intersos.org 81-314056

		Tabitha for relief and development	✓ Case by case basis	Aley – batroun	Aley: Rosy Churfane r.churfane@tabithalb.org Batroun: Rita Rizk r.rizk@tabithalb.org
	Psychotherapy assistance	Intersos	✓ Survivors of GBV and CP ✓ PWSN	Mount Lebanon, South (CP+GBV) and Bekaa (GBV+PWSN)	Maria – Sole Pm.bekaa.lebanon@intersos.org Cristina Carrandi Po.mount.lebanon@intersos.org Marianne Kallassy Po.pm.north.lebanon@intersos.org Rafa Ezzedien Pm.south.lebanon@intersos.org 81-314056
		IOM	✓ Case by case basis	South & Baalbek	Mariam Moawi mmoawi@iom.int 70-027405
		Tabitha for relief and development	✓ Case by case basis.	Aley – Batroun	Aley: Rosy Churfane r.churfane@tabithalb.org Batroun: Rita Rizk r.rizk@tabithalb.org
		Himaya	✓ Children, adolescents ✓ Women, men ✓ All nationalities	Baalbek , Hermel, Al Qaa	Isabelle Mounzer 79-300418 isabelle.mounzer@himaya.org
				North, Tripoli	Marina Makhlouf 79-300411 marina.makhlouf@himaya.org
				Mount Lebanon, Metn	Nathalie Berbery 03-414964

				Bekaa, Zahle	nathalie.berbery@himaya.org Samar Nahhas 71-802883 samar.nahhass@himaya.org
				South, Saida	Nour Benaicha 76-450753 nour.benaicha@himaya.org
	Psychiatric consultation	Himaya	<ul style="list-style-type: none"> ✓ All ages ✓ Women, men ✓ All nationalities 	North, Tripoli	Marina Makhoulouf 79-300411 marina.makhoulouf@himaya.org
				Mount Lebanon, Metn	Nathalie Berbery 03-414964 nathalie.berbery@himaya.org
				Bekaa, Zahle	Samar Nahhas 71-802883 samar.nahhass@himaya.org
Legal aid	Legal counselling	MCC	<ul style="list-style-type: none"> ✓ UNHCR appeal request if there is no information and support with existing resettlement processes 	Beirut	mcc@armlebanon.org 031-323221 Visit centers to register
		Caritas	<ul style="list-style-type: none"> ✓ MDW and VoTs ✓ Vulnerable populations from all nationalities 	All over Lebanon	

		NRC	✓ Refugees from Syria including PRS and PRL	North, Akkar, Beirut, Mount Lebanon, South, Nabatiye, Baalbek, Bekaa	Tina.gewis@nrc.no
		FENASOL	✓ Labor cases	Beirut + Bekaa	fenasol@gmail.com 03-783840 01-707543
		INTERSOS	✓ Survivors of GBV and CP ✓ PWSN	Mount Lebanon, South (CP+GBV) and Bekaa (GBV+PWSN)	Maria – Sole Pm.bekaa.lebanon@intersos.org Cristina Carrandi Po.mount.lebanon@intersos.org Marianne Kallassy Po.pm.north.lebanon@intersos.org Rafa Ezzedien Pm.south.lebanon@intersos.org
		MSD	✓ Case by case basis	Aley – Batroun - Dora	Wissam Tannous: w.tannous@e-msd.org Me. Mireille Moukarzel: mmoukarzel@e-msd.org
	Assistance with access to residency permit	Caritas	✓ VoTs referred to Caritas according to the prosecutor's decision	All over Lebanon	Hessen.sayah@caritas.org 03-092538 Joyce.geha@caritas.org.lb
		NRC	✓ Refugees from Syria including Palestinian Refugees from Syria (PRS) and Palestinian Refugees in Lebanon (PRL)	North, Akkar, Beirut, Mount Lebanon, South, Nabatiye, Baalbek, Bekaa	Tina.gewis@nrc.no
		MSD	✓ Case by case basis	Aley – Batroun – Dora	Wissam Tannous: w.tannous@e-msd.org

					Me. Mireille Moukarzel: mmoukarzel@e-msd.org
Legal representation in courts	KAFA	✓ Women victims of forced labor and survival of sexual exploitation			Ghada.jabbour@kafa.org KAFA hotline: 03-018019 Tel/fax: +961 1 392220/1
	Caritas	✓ Victims of forced labor and survival of sexual exploitation			Hessen.sayah@caritas.org 03-092538 Joyce.geha@caritas.org.lb
	Intersos	✓ Survivors of GBV and CP ✓ PWSN	Mount Lebanon, South (CP+GBV) and Bekaa (GBV+PWSN)		Maria – Sole Pm.bekaa.lebanon@intersos.orgintersos.org Cristina Carrandi Po.mount.lebanon@intersos.org Marianne Kallassy Po.pm.north.lebanon@intersos.org Rafa Ezzedien Pm.south.lebanon@intersos.org 81-314056
	Beirut Bar Association	✓ Vulnerable populations	All over Lebanon		Individuals can apply at any court.
	NRC	✓ Refugees from Syria including PRS and PRL	North, Akkar, Beirut, Mount Lebanon, South, Nabatiye, Baalbek, Bekaa		Tina.gewis@nrc.no
	IOM	✓ Case by case basis	All over Lebanon		Dima Haddad dihaddad@iom.int 76-823014
	MSD	✓ Case by case basis	Aley, Batroun, Dora		Wissam Tannous: w.tannous@e-msd.org Me. Mireille Moukarzel: mmoukarzel@e-msd.org

Accommodation	Specialized shelters	ABAAD	✓ Women and girls victims of sexual exploitation	All over Lebanon	Jihane Isseid Jihane.isseid@abaadmena.org 76-060602
		Caritas	✓ Women and girls victims of trafficking for the purpose of forced labor and sexual exploitation	All over Lebanon	Hessen Sayah Hessen.sayah@caritas.org 03-092538 / 76-555335
		Caritas	✓ Minors, victims of child labor and exploitation	All over Lebanon	Irene Giovannetti irene.giovannetti@caritas.org.lb 70-134799
		KAFA	✓ Women and girls victims of trafficking for the purpose of forced labor and sexual exploitation	Beirut	Ghada.jabbour@kafa.org KAFA hotline: 03-018019 Tel/fax: +961 1 392220/1
	Mainstream shelters	Intersos	✓ Survivors of GBV and CP ✓ PWSN	Bekaa (GBV+PWSN)	Maria – Sole Pm.bekaa.lebanon@intersos.orgintersos.org
	Vocational training	Caritas	✓ Migrant domestic workers (MDW)	All over Lebanon	Hessen.sayah@caritas.org
Skills development & Employment			✓ Vulnerable populations from all nationalities	Mount Lebanon	Alsa.elmetni@caritas.org
		FENASOL	✓ Syrian women refugees – workers + MDW	Beirut + Bekaa	03-783840 01-707543 fenasol@gmail.com
		MCC	✓ Migrant Workers (MW)	Beirut	mcc@armlebanon.org

		✓ MDWs	Saida	031-323221 Visit centers to register
	Tabitha for relief and development	✓ Case by case basis	Aley – Batroun	Aley: Rosy Cherfane r.cherfane@tabithalb.org Batroun: Rita Rizk r.rizk@tabithalb.org
	ACTED	✓ Vulnerable populations from all nationalities: Syrian refugees, Palestinian Refugees, Lebanese	Bekaa, Tripoli, Mount Lebanon	Hajar.chamoun@acted.org
Language classes	Intersos	✓ Survivors of GBV and CP ✓ PWSN	Mount Lebanon, South (CP+GBV) and Bekaa (GBV+PWSN), North (PWSN, CP,GBV)	Maria – Sole Pm.bekaa.lebanon@intersos.orgintersos.org Cristina Carrandi Po.mount.lebanon@intersos.org Marianne Kallassy Po.pm.north.lebanon@intersos.org Rafa Ezzedien Pm.south.lebanon@intersos.org
	FENASOL	✓ Workers from all nationalities	Beirut	fenasol@gmail.com
	MCC	✓ Migrant workers	Jounieh	mcc@armlebanon.org 031-323221
	Tabitha for relief and development	✓ Case by case basis	Aley – batroun	For Aley: Rosy Cherfane r.cherfane@tabithalb.org For Batroun: Rita Rizk r.rizk@tabithalb.org
	Amel	✓ 18 years old and above	Bekaa: Mashgharah, Kamed el loz	Maddi Maxwell 81-386056 01-317293 ext:141

					cooperation@amel.org
	Skills training: basic literacy and numeracy	Amel	✓ Targeting: Syrian refugees, MW, MDW	Beirut, Mount Lebanon, South	Maddi Maxwell 81-386056 01-317293 ext:141 cooperation@amel.org
			✓ Illiterate -7 to 14 years old children	Beirut	
			✓ Students at risk of dropping out – 7 to 14 years old children	Beirut	
	Education support, animations and PSS and summer sessions		✓ 5 to 25 years old youth	West Bekaa	Maddi Maxwell 81-386056 01-317293 ext:141 cooperation@amel.org
			✓ 7 to 14 years old children in or out of schools but living in targeted areas	South & Beirut	
	Livelihood opportunities: grants and semi grants for business startups and entrepreneurs with complimentary trainings	Sheild	✓ Women and youth ✓ Vulnerable PRS, Syrian Refugees and host communities		S_elhassrouny@sheild-lb.org
Employment opportunities	Caritas	✓ Vulnerable populations from all the nationalities	Mount Lebanon – Bekaa	Diana.gargano@caritas.org	
Long term solution	Resettlement	UNHCR	✓ Refugees	All over Lebanon	
		Intersos	✓ Only referrals to UNHCR	Survivors of GBV and CP – PWSN	Pm.bekaa.lebanon.@intersos.orgntersos.org
	Assisted Voluntary Return	Caritas	✓ Case by case basis	All over Lebanon	Hessen.sayah@caritas.org 03-092538 / 76-555335
		IOM	✓ Case by case basis	All over Lebanon	dihaddad@iom.int Dima Haddad 76-823014
	Re/integration at final destination	Caritas	✓ Case by case basis	All over Lebanon	Hessen.sayah@caritas.org 03-092538 / 76-555335

		IOM	✓ Case by case basis	All over Lebanon	dihaddad@iom.int Dima Haddad 76-823014
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